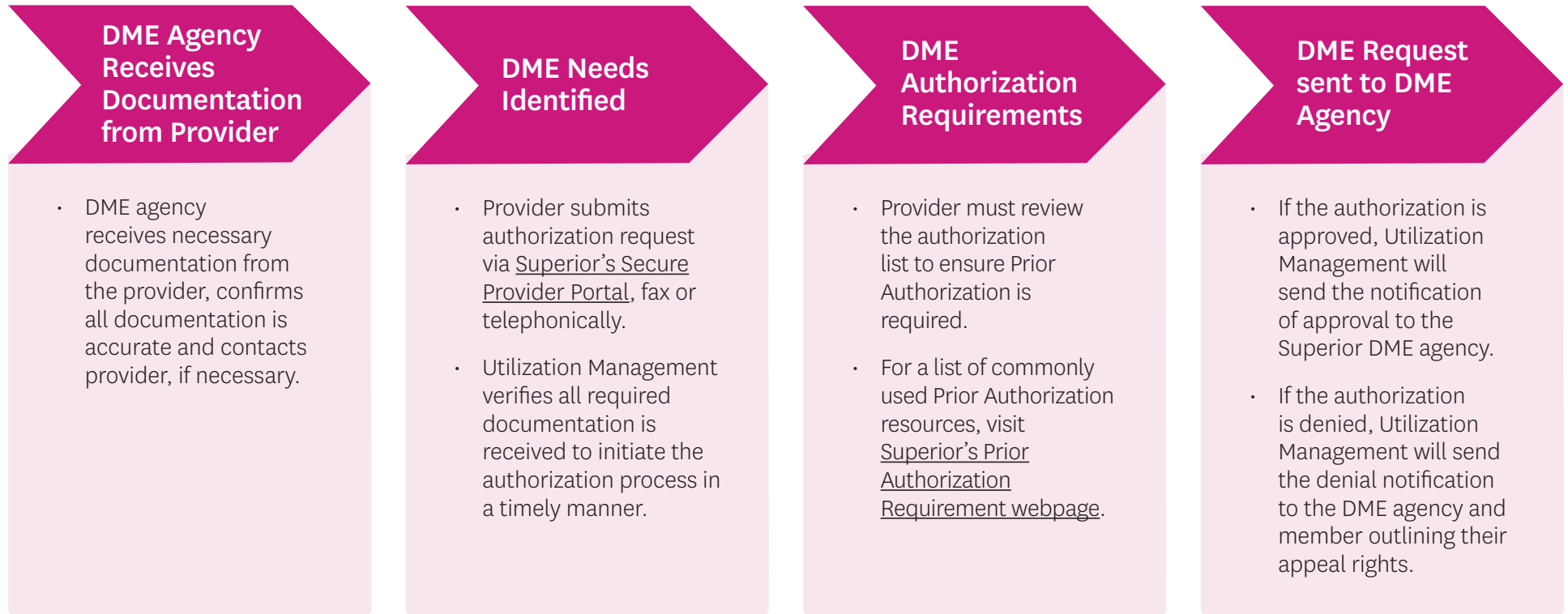


# Durable Medical Equipment (DME)

## Utilization Management Request Process



Superior HealthPlan has outlined the Durable Medical Equipment (DME) Utilization Management Request Process to highlight the importance of communication between providers and Superior's Utilization Management department. Superior's Utilization Management department provides a specialized level of care that includes, but is not limited to, coordinating with the member's DME agency of choice, PCP and specialists. This ensures the member's health and safety needs are met in the least restrictive setting.



If you need assistance completing a request for services or for more information, please contact Superior's Utilization Management department at:

### Phone

- **Physical Health:** [1-800-218-7508](tel:1-800-218-7508)
- **Behavioral Health:** [1-844-744-5315](tel:1-844-744-5315)
- **Clinician Administered Drugs (CAD):** [1-866-768-7147](tel:1-866-768-7147)

### Fax

- **Physical Health:** 1-800-690-7030
- **Behavioral Health:** 1-866-570-7517
- **Clinician Administered Drugs (CAD):** 1-866-683-5631

[SuperiorHealthPlan.com](http://SuperiorHealthPlan.com)

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