

**2024 Prior Authorization Denial and Approval Rates - CHIP**

Service Type	Total PA Request	Approved	Denied	Total Requests Denied for Non-Covered Benefit	Total Requests Denied for lack of Medical Necessity	Denials Overturned on Internal Appeal	Denials Overturned thru External Review
TOTAL	9,623	83.9%	16.1%	1.5%	14.6%	1.2%	N/A
Behavioral Health Services	316	96.8%	3.2%	0.0%	3.2%	0.3%	N/A
Clinician Administered Drugs	92	81.5%	18.5%	0.0%	18.5%	4.3%	N/A
DME/Medical Supplies	189	87.3%	12.7%	0.5%	12.2%	4.8%	N/A
Hearing and Audiology Devices and Services	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Home Health Services	40	95.0%	N/A	0.0%	5.0%	N/A	N/A
Implantable Device	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Medicine Services: Sleep Studies	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Non Emergent Medical Transportation	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Surgical Services and Procedures	3,467	98.0%	2.0%	N/A	2.0%	0.2%	N/A
Genetic Testing & Counseling	464	88.8%	11.2%	6.3%	5.0%	n/a	N/A
Imaging Services	1,517	75.1%	24.9%	3.6%	21.2%	2.5%	N/A
Medicine Services: Therapy	3,537	71.7%	28.3%	1.8%	26.5%	1.5%	N/A